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Assessor



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## Maricopa County

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**FOR IMMEDIATE RELEASE**

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### **Assessor Keith Russell Receives National Recognition**

**Phoenix** - - - Maricopa County Assessor, Keith Russell's office received two Achievement Awards from the National Association of Counties (NACo).

Since 1970, NACo's Annual Achievement Award Program has recognized unique and innovative county programs which contribute to, and enhance county government.

**The first Achievement Award was presented in recognition of the Maricopa County Assessor's Appeals Management and Automation Project.**

In previous years the Assessor has manually processed as many as 26,000 paper based appeals, each one requiring an individual file folder and physical transportation to appropriate divisions. This process was not only cumbersome but very labor intensive.

In partnership with the Maricopa County Office of Enterprise Technology, the Assessor's office modernized the appeal process into an Electronic Document Management Software (EDMS) system. This EDMS system utilizes electronic folders to route documents to the appropriate division for processing. It has streamlined the workflow, provided better visibility of staff workload, and is now in alignment with the Maricopa County Green initiative by eliminating the need to print paper documents.

**The second Achievement Award recognized the Assessor's GIS Parcel and Zoning Recertification Project.**

The objective of this project was to align all county GIS mapping layers to provide for accurate alignment with GDACS. The project team systematically divided 9,200 plus square miles of the county into grids, aligned the data, quality assured the grids and replaced its existing layers with new, more accurate data, which was then distributed and made available to all county agencies through network systems and data servers.

In addition, the increased accuracy of the mapping data that this project provided to the Assessor's Interactive Maps website was the most impacted as this site receives over two million requests for data monthly, with an average amount of 791 gigabytes of data transferred.

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