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## Maricopa County

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**FOR IMMEDIATE RELEASE**

### **Assessor's Citizen's Aide to Assist the Public**

**Phoenix ---** In this time of economic downturn and lean budgets, the Maricopa County Assessor's Office is committed to providing the public with the best customer service possible.

The Assessor has recognized the need to better assist citizens and businesses with difficult issues or concerns regarding their property valuations and has, therefore, created a part-time Citizen's Aide position. The Citizen's Aide will provide timely communication in response to questions, or will route matters to the appropriate division for research or resolution. They will also ensure proper follow-up and closure of all inquiries while keeping the Assessor Administration apprised of specific areas of concern and/or, patterns & trends that need to be addressed. The Citizen's Aide will be available on Tuesdays, and Wednesdays at (602) 372-1608 beginning July 13, 2009

In addition to the Citizen's Aide position, we are also looking at ways to provide commercial components and sketches on the Assessor's website ([www.maricopa.gov/assessor](http://www.maricopa.gov/assessor)) to help ensure the square footage of homes and commercial properties are correct. Look for these features on our website in the future.

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