



**Organization Design, Development, and Process Improvements (Government Excellence)**

- Continued for the fifth year of the Petersen Administration, prudent fiscal management by returning over \$1.0 million in budget authority to the Treasury and eliminating 13 Full-Time Equivalent positions at fiscal year-end 2017.
- Redesigned the jobs and organizational structure of the Appraisal Division. Provided all appraisal positions market based adjustments for the first time in over 10-years within the 2017 allocated budget.
- Mailed and reviewed over 28,000 property-owner classifications and changed nearly 8,300 non-primary residences/rentals from Class 3 to Class 4 based on 2011 legislation. We continue to mail reclassification letters bi-annually. Over 2,900 property-owners were provided tax penalties, netting the County over \$0.5 million, on their 2017 tax bills from the Treasurer for not responding to this legislative initiative.

**Enhanced Use of Technology (Government Excellence)**

- Completed Phase IV of the residential canvass that focused on 100,000 single-family homes primarily in Central Phoenix in using ESRI Canada's Assessment Analyst (AA) software to validate parcel characteristics with aerial and street view imagery, and geographically reference sketch data, from appraiser's desk-tops. This project phase will lead to over \$9.5 million in estimated new construction tax revenue for jurisdictions in 2019 and most importantly provide a fairer and more equitable valuation roll. Phase V will focus on parts of Scottsdale, Paradise Valley, Eastern Phoenix, Tempe, and West Mesa.
- Project MARS (Maricopa Assessment Replacement System) completed its third year under budget. The new vendor delivered all four software releases in calendar 2017 on-time.
- Hired the former CIO of the Sheriff's Office to manage day-to-day operations of the Information Technology Division.

**Outreach and Corporate Citizenship (Leadership in Regional Services)**

- The Assessor and staff met with 20 constituent groups throughout the County. We hosted two regional meetings with taxing jurisdictions to inform them of 2018 values for special and school districts, cities and fire districts.
- Staff continued to gain recognition for the Office on the international and national assessment stage by presenting at the IAAO Annual Conference on Assessment Administration, URISA's 21<sup>st</sup> annual CAMA\GIS Conference, and being the cover article for IAAO's *Fair and Equitable* magazine in May 2017.
- Assessor Petersen completed his year as AACo President for 2017. Chief Deputy Tim Boncoskey was recognized with the IAAO Kenneth J. McCarren Award for recruiting the most new IAAO members, and was acknowledged with the IAAO Stacy Ford, Representative of the Year Award for his achievements in promoting IAAO programs. He also was elected to the IAAO President-Elect position and will ascend to the Presidency of IAAO in 2019.
- Staff contributed over \$6,300 to the MCCC in 2017. This was a 90 percent increase in contributions and a 61 percent increase in participation over the 2016 campaign.